

To: Providers

From: Neighborhood Health Plan of Rhode Island

Date: August 21, 2020

Subject: Delayed Payment for Commercial and INTEGRITY (MMP) – Paper & Electronic

The provider payment cycle scheduled to be complete for this week is delayed. The impact is a delay in production of paper checks and electronic payment, including accompanying paper remittance advices for the Commercial and INTEGRITY (MMP) lines of business.

Neighborhood is actively working to address the pay cycle delay and will have more information on Monday, August 24, 2020 regarding when providers can expect to receive payment. We will update this page as soon as more information becomes available.

Neighborhood sincerely apologizes for this disruption and appreciates your continued partnership.